



November 8, 2019

After determining that an off the shelf MRP solution just would not work for Garden Fresh Gourmet, we were very fortunate to have had SCS referred to us back in 2012. We were experiencing rapid growth, introducing new technology, and completely changing our processes. Our processes introduced massive amounts of very fast turning WIP, and food safety regulations dictate that we can trace every ounce of ingredients to the specific units of product that are distributed across North America.

We needed a custom solution. We needed company that is sharp, creative, nimble, accessible and fast. Specialized Computer Systems exceeded our expectations. I have had the pleasure of working closely with Ben Reese for the past eight years. I don't know where we would be without him. On top of being sharp, creative, nimble, accessible and fast; Ben has made me feel like we are his #1 customer. Just recently we had a good laugh when our Director of Supply Chain realized that Ben is not actually our own off-site employee.

If your company is shopping WEB/MRP/ERP solutions; know that even the off the shelf solutions require set up, customization, and query management. If your business has unique, complex or changing processes, you should be wary of off the shelf solutions. If you are like me, and you need accurate data to provide performance metrics on your unique processes; I can tell you in good conscience that you will never regret entrusting SCS with your system needs.

Ryan Bagos
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Garden Fresh Gourmet